



acreditat pentru
CERTIFICARE



SR EN ISO/CEI 17021-1:2015
CERTIFICAT DE ACREDITARE
SM 004



C E R T I F I C A T

SRAC certifică organizația/ certifies the organization

CONNECTYS SERV TELECOM SRL

Str. Serg. Ion Nuțu, nr. 44, Clădirea ONE COTROCENI PARK, corp A, et. 2, sector 5, București

**pentru următoarele activități/
for the following fields of activities**

Servicii externalizate de procese de afaceri, call center și contact center, procesare documente

External services for business processes, call center and contact center, processing of documents

că are implementat și menține un
sistem de managementul calității
conform condițiilor din standardul

which has implemented and maintains a
quality management system
which fulfils the requirements of the standard

SR EN ISO 9001:2015 (ISO 9001:2015)



Valabilitatea certificatului este condiționată de
efectuarea supravegheților anuale până la data de:



**04-
2027**

**04-
2028**

nr. certificat/ certificate registration no. **6308**
data inițială a certificării/ initial certification date **08 mai 2008**
data recertificării/ recertification date **23 aprilie 2026**
data ultimei actualizări/ last update -
valabil până la/ valid until **07 mai 2029** (cu condiția vizării anuale)
SRAC CERT SRL, Str. Vasile Pârvan Nr. 14, Sector 1, București www.srac.ro

Director General
Ing. Mihaela Cristea



Certificate

SRAC has issued an IQNET recognized certificate that the organization:

CONNECTYS SERV TELECOM SRL

Str. Serg. Ion Nuțu, nr. 44, Clădirea ONE COTROCENI PARK, corp A, et. 2, sector 5, București

has implemented and maintains a
Quality Management System

for the following scope:

External services for business processes, call center and contact center, processing of documents

which fulfils the requirements of the following standard:

ISO 9001 : 2015

Issued on: 2026 - 04 - 23
First issued on: 2008 - 05 - 08
Expires on: 2029 - 05 - 07

Registration Number: RO – 6308



Alex Stoichitoiu
President of IQNET



eng. Mihaela Cristea
SRAC General Manager



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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